


## BCBS of Alabama


**Announcement 3/24/2020**



*As we continue to monitor the outbreak of the coronavirus (COVID-19) in Alabama, we are expanding coverage for telehealth to ease access to appropriate medical services for your patients who are Blue Cross and Blue Shield of Alabama members.*

[www.AlabamaBlue.com/providers/coronavirus](http://www.AlabamaBlue.com/providers/coronavirus)

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**Announcement 3/24/2020**

- **When: Effective 3/1/2020**
- **How long? Expires April 16, 2020**  
– (but will be reevaluated for continuance)
- **“Member cost-sharing (copayment, deductible, co-insurance) will be waived for all identified telehealth services, regardless of whether there is a diagnosis related to COVID-19.”**
- **For more details it is recommended you use the BCBSAL Telehealth Billing Guide for Providers**  
<https://providers.bcbsal.org/portal/documents/10226/306297/Telehealth+Billing+Guide/b92b12c5-585f-471c-5921-72465c49b16f>

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## BCBS of Alabama Telehealth Billing Guide for Providers

**Last Updated: 3/24/2020**

- For members with Blue Advantage receiving services from Blue Advantage providers:

PT OT SLP	MUST BE PERFORMED WITH AUDIO AND VISUAL TECHNOLOGY	<p style="color: red; margin: 0;"><b>INFORMATION ON BILLING AND DOCUMENTATION COMING SOON.</b></p> <p style="color: red; margin: 0;">Max therapy limits apply to telehealth services as they would in person.</p>

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## BCBS of Alabama Telehealth Billing Guide for Providers

**Last Updated: 3/24/2020**

- For members with Alabama Blue receiving services from in-network providers:

PT OT SLP	MUST BE PERFORMED WITH AUDIO AND VISUAL TECHNOLOGY	<p style="color: red; margin: 0;"><b>INFORMATION ON BILLING AND DOCUMENTATION COMING SOON.</b></p> <p style="color: red; margin: 0;">Max therapy limits apply to telehealth services as they would in person.</p>

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## ALAPTA Recommendations:

- *Document the telehealth visit just as you would an in-person visit. Insure you support the type of service provided, as well as the length of time spent providing each service(s).*
- *Keep good records so you will know what to bill once the guidelines are released. Keep track of the services using CPT™ codes, and the amount of time spent for each CPT™ as well as the total time spent.*

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- Stay abreast of updates here:  
<https://www.ptalabama.org/covid-19-updates/>
- Support APTA Alabama! We are working for you. We are stronger together!  
[www.ptalabama.org](http://www.ptalabama.org)

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